How Network Downtime Affects your Medical Practice

How Network Downtime Affects your Medical Practice

When a medical practice experiences network downtime the effects are far reaching. If there is no plan in place, downtime can quickly cause problems for administrators in your practice, your current and future patients, revenue and can even cause HIPPA compliance issues. Healthcare IT focused Managed Services providers can eliminate problems caused by network downtime in a medical practice and ensure your practice is operational while keeping patient information confidential.

What Downtime in a Medical Practice Looks Like

Imagine a busy morning in your medical practice: the phones are ringing off the hook with people

trying to schedule appointments, there are patients in the waiting room, and your staff has been using the electronic health records on each of the computers in your office. In the next moment, all of the screens go blank and no one can access anything on the computers. Now what?!

How will your receptionists schedule appointments? How will the nurses pull patient records for the people in the office? All medical practices should have a plan in place for operating procedures during network downtimes – and it will probably include a paper based system that later involves manually entering information into the appropriate electronic records once things are up and running again. Even with a plan of action for what to do when your office experiences network downtime, it's a nightmare to deal with when it happens!

Meanwhile, someone has to figure out what caused the downtime and how to get things operational again. In most medical practices, this person has other duties that will not be completed while they focus on fixing the network problem, causing problems for your revenue. There is an easier, more cost effective and efficient way to handle downtime in your medical practice!

Preventing Downtime: Best Strategy for Medical Practices

Instead of dealing with the stress and inefficiency associated with downtime, you can be proactive and prevent it from happening by working with

Managed Services Providers who specialize in Healthcare IT needs. They'll keep your technology investments up and running exactly the way you need them to so you can focus on what you do best: providing quality care to your patients.

Healthcare IT Managed Services Providers offer flat-rate services 24 hours a day, 7 days a week and 365 days a year. They monitor your server, and provide remote and on-site remediation services as needed. There are no "per incident" charges, and proactive maintenance ensures downtime is prevented before it affects your revenue.

In addition to preventing downtime, Healthcare IT Managed Services Providers offer backup and disaster recovery services. You can feel confident that all of your patient records are backed up according to HIPAA regulations, and that if your organization experiences any kind of data loss – disaster recovery plans will have you up and running immediately.

troinet

1412 Richmond Road
Staten Island, NY 10304

Phone: 718-761-2780
Fax: 718-761-2784